

## NZ Post update on services - Hawkes Bay

21-02-2023

NZ Post is working hard to deliver to Kiwis in areas impacted by Cyclone Gabrielle and we are advising delays of up to 5 days in the Hawkes Bay area for mail, courier delivery and rural delivery.

We are also advising customers not to send perishable items to or from Hawkes Bay this week while we fully re-establish our services in this area.

Following Cyclone Gabrielle, we are experiencing delays in transporting items to and from Hawkes Bay, particularly between locations that remain affected by limited road access. We are currently operating an altered schedule based on road opening times, and some reduced capacity due to heavy vehicle restrictions.

We recognise the importance of keeping

Kiwis in Hawkes Bay connected, and our teams are doing their absolute best to get things back to our normal delivery standard.

We are regularly updating our website as the situation continues to evolve, and customers should refer to our service updates for the latest information.

NZ Post will continue to review and monitor our operations within cyclone hit areas – keeping the safety and wellbeing of our people and contractors at the heart of any decisions made.

Source: [NZ Post](#)